



Move Your Microsoft 365 Licencing to Kerv

Fast. Simple. Zero Disruption.

Why switch your licences to Kerv?

One trusted partner for services, support, security, cloud and billing.

Optimised spend: rightsizing and usage insights to cut waste

No downtime, no data moved: tenant and licence assignments stay intact

Proactive guidance on Copilot, Defender, Intune, Teams, SharePoint and more.



How it works



Authorise Kerv

We send a secure Microsoft authorisation link. Your Global Admin clicks Accept to establish the reseller relationship.



We request the transfer

Kerv initiates a Microsoft Partner Center subscription transfer for your existing Microsoft 365 subscriptions.



Current provider approves

They review and approve/submit the request. Microsoft switches billing ownership to Kerv. Service remains unaffected.



Carry on as normal

Same licences, renewal dates, users & settings. Now with Kerv support, optimisation and roadmap advice.

Good to know:

This Microsoft authorised process supports NCE seat based subscriptions (e.g., Microsoft 365, Office 365, Dynamics 365, Power Platform, Windows 365). Legacy/perpetual/software SKUs follow different paths.

What this means ?

What doesn't change

- ✓ Your tenant, domains, users and groups
- ✓ Email, Teams, SharePoint, OneDrive data
- ✓ Existing licence assignments & security settings
- ✓ Day-to-day user experience

What does improve

- ✓ Support experience and escalation
- ✓ Visibility of renewals and usage
- ✓ Cost optimisation recommendations
- ✓ Access to Microsoft incentives via Kerv
- ✓ Advisory on AI adoption (e.g., Microsoft Copilot)

Quick FAQs

Is there any cost to switch?

No fee from Kerv or Microsoft to change the billing owner. Pricing remains the same unless we help you optimise.

Will our users notice anything?

No. There's no downtime and no configuration change. It's a billing partner change only.

What do we need to do?

- 1) A Global Admin accepts Kerv's reseller link.
- 2) Ask your current provider to approve the transfer request when it arrives.

What if some subscriptions can't transfer?

We'll advise alternatives (e.g., renew into NCE or repurchase specific SKUs) and sequence the change with no disruption.

Ready to switch?

Speak to your Kerv Account Manager or contact the Kerv Microsoft team to get started

kerv



Microsoft
Solutions Partner

