

Kerv Transform AI Labs: Digital Dictation for Law Firm

Streamlining legal voice capture with a fully integrated and native Microsoft Teams solution



< The Challenge >

A global law firm needed to replace its outdated, standalone dictation platform. The existing tool was expensive, hard to maintain, and poorly integrated with the firm's Microsoft

environment and case management systems. It lacked flexibility, AI capability, and had become a bottleneck for both fee earners and support staff.

< The Solution >

Through Kerv Transform AI Lab programme, we designed and delivered a fully integrated digital dictation tool, embedded directly into Microsoft Teams and tailored for legal workflows.

Key features included:



Teams-native interface
across desktop
and mobile



AI-powered transcription
using Whisper AI, optimised
for legal language



**Direct case
system integration**
with intelligent tagging



Automated onboarding
via role-based
identity controls



Cloud-native Azure architecture
for scale, security, and
reduced overhead



< How it Works >

The platform allows lawyers and support staff to dictate directly within Teams, from any device. AI-enhanced transcription automatically formats text and detects legal language. Dictations are securely stored, tagged to the correct case, and instantly accessible – all without leaving the Microsoft ecosystem.



< The Impact >

- Reduced admin and onboarding time
- Faster, more accurate transcriptions
- Smoother collaboration between lawyers and support staff
- Lower infrastructure and licensing costs
- Seamless adoption across hybrid teams



< What are AI Labs? >

Kerv Transform AI Labs is a hands-on innovation programme where we design and deliver tailored AI and automation solutions that solve real business challenges. From streamlining internal processes to enhancing user experiences, the AI Labs bring your ideas to life. We work collaboratively to prototype, refine, and deploy solutions that fit seamlessly into your existing ways of working.