



Collaboration
& Compliance

Compliance Cloud



Kerv's Compliance Cloud is a comprehensive compliance solution for the financially regulated record-keeping landscape.

It captures, stores and allows easy access to records and interactions, from voice to text, video or screen, across the diverse platforms that are integral to everyday operations – each with their own unique regulatory challenges.

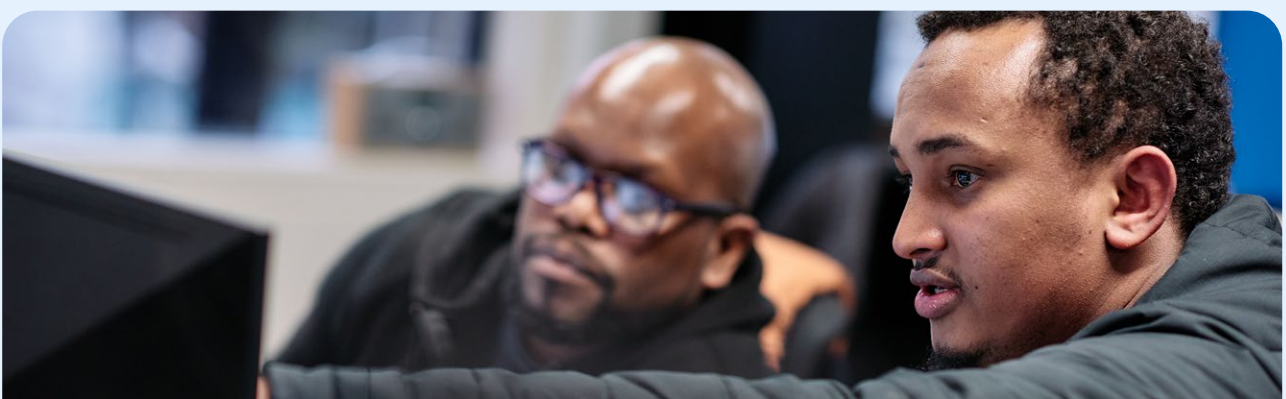
This transformative technology is combined with expertise and support resources in a managed service designed to help businesses seamlessly navigate the obstacles and pitfalls of a complex and evolving regulatory environment with complete confidence.

Compliance doesn't have to be complicated

Non-compliance to regulated data capture and storage requirements results in costly financial and reputational implications. A single error can escalate into a comprehensive crisis, disrupting operations and inflicting long-term harm.

Reliably navigating the intricate, varied and often ambiguous rules across a range of communications platforms diverts valuable resources away from core operations.

Kerv's Compliance Cloud seamlessly and proactively monitors all communications. By effortlessly interfacing with diverse environments in a single, secure, centralised solution, it frees IT teams to focus on business growth, innovation, and customer service.



Kerv has several products that provide the necessary assurance that all records have been captured, retained and are retrievable as per control requirements:



Pulse

In an industry where time is money and compliance is everything, Pulse is here to redefine how financial institutions approach monitoring and incident management. Pulse is an intelligent, real-time alerting and analysis platform specifically built for the needs of modern banks and financial institutions. It combines automation, AI-driven insights, and seamless integration to empower banks with faster, smarter, and more efficient incident management.



Insight

Using AI modelling to allow us to work with our partners to scale infrastructure more efficiently, this solution enables us to continuously optimise our infrastructure



Within our cloud environment, we can reduce our carbon footprint by an estimated 7 Metric tons of CO² a year, per tenancy that we maintain, saving an estimated 17,000 kWh a year in power consumption



Guardian

Allows for testing and confirmation that all endpoints are configured correctly for recording, flagging any that are not, either prestart of day or post migrations. Our patented solution ensures that we can run with a cadence that sits firmly in line with regulatory requirements – outperforming everything else on the market.



Config Inspector

Provides immediate alerting if the configuration of any recording infrastructure is changed, against a known golden source standard. Any unauthorised changes could risk the integrity of record keeping controls.





Hub

API/Webhook interface that allows third parties to integrate with Kerv, essentially meaning that Kerv can take any capture platform, normalise the data and provide one single pane of glass view for Compliance, Surveillance and Legal teams.



CDR-Reconciliation

Assurance that all calls that have been made were recorded, and immediate alerting where there are gaps. This provides confidence to regulators and external audit groups that 100% of all available audio evidence has been provided where requested.





Additional capabilities of Kerv's solutions and integrations include:

Innovative technologies that streamline and automate the compliance process, proactively capturing a range of data modalities without the need for manual intervention.

- ▶ Unique recording capabilities including accurate speech transcription in over 38 languages, and vigilant recording surveillance.
- ▶ Sentiment analysis provides emotional tone and context of conversations, allowing concerns to be addressed swiftly.
- ▶ Live and legacy data is encrypted for storage, ensuring maximum security in a compliant portal.



Support, expertise and understanding

Kerv's Compliance Cloud combines cutting-edge technology and dedicated support services to expertly manage your compliance and control obligations.

Our bespoke and modular solutions offer comprehensive coverage of all communications with 24/7 monitoring and easy access via a unified dashboard for complete peace of mind.

Contact us today to learn how Compliance Cloud can revolutionise your approach to regulatory controlled record keeping.



Seamlessly navigate diverse platforms

- Microsoft Teams
- Contact centres
- Trader voice
- UC platforms
- Mobile devices
- Social messaging platforms



Complete communication compliance

- **Phone calls** – crystal clear audio is converted to secure WAV files.
- **Instant messages** – texts, emojis and shared files are logged in real-time.
- **Online meetings** – screen capture records actions carried out during calls for context.
- **Video calls** – high-definition video streams are coupled with audio capture for quality assurance.




Effortless alignment with complex regulatory requirements

- MiFID II
- GDPR
- EMIR
- PSD2
- HIPAA
- FINRA




Book your
demo today



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