

# Wired and Wireless LAN Solution Comparison

Explore campus wired and wireless solutions in a side-by-side comparison with Juniper, driven by Mist AI, Cisco, Meraki and Aruba. See the key features to consider when building out your campus network for the AI-Driven Enterprise.

#### Let's compare\* solutions in their breadth and depth of features















#### Essential Wireless Features

Installation	<ul> <li>Mist Installation App (IOS and Android)</li> <li>Easy to scan QR Code, claim AP and place on site &amp; map can take "top of ladder" pictures that will remain in AP record if there are building changes down the road</li> <li>Auto Provisioning - plug in an AP and automatic</li> <li>Site assignment</li> <li>Dynamic Profile Assignment</li> <li>AP Name Generation Speeds up installation over 5x</li> </ul>	• App just for monitoring, no installation help	• • Basic App, many clicks hard to use	• • Basic App, very clunky	• • • • • ExtremeCloud IQ companion, medium class App with inventory, location, basic visibility and summaries			
Essential Wireless Fea	Essential Wireless Features Day 1							
Fast AP boot	APs boot under 20 seconds.	– ~1 minute	– Several minutes	– Several minutes	– Several minutes			
Automation and optimization	Al for AX to automate and optimize Wi-Fi 6 network settings	<ul> <li>Lack of AI intelligence</li> <li>Manual, static configuration of features</li> <li>Some basic automation usually generating alerts</li> </ul>	<ul> <li>Lack of AI intelligence</li> <li>Manual, static configuration of features</li> <li>All development done in AOS 10 when almost all customers on AOS 8 and the transition is very manual</li> </ul>	<ul> <li>Lack of AI intelligence</li> <li>Manual, static configuration of features</li> </ul>	• No Al for optimization			
Inline microsegmentation	• • • • • • WxLAN classifies IoT headless devices and segments by policy	• • Stateful firewall in AP with device/app - need MX for full functionality	•••• Stateful firewall in controller. IoT classification requires ClearPass \$\$\$	• Requires ISE	• • Combination of several elements from Extreme Networks to provide micro segmentation Needs extra licenses. Need extra equipment and/or software Containers supported on AP			











### Essential Wireless Features Day 2

Personal WLAN (Private User Groups)	<ul> <li>Self-serve Personal WLAN for segmentation</li> <li>Unique PSK</li> <li>Scalable (5,000)</li> <li>Watch Video &gt;</li> </ul>	Shared PSK or requires one SSID per group	<ul> <li>Requires ClearPass \$\$\$ for user/role segmentation</li> <li>Shared PSK (24)</li> </ul>	<ul> <li>Requires ISE \$\$\$ for user/ role segmentation</li> <li>Shared PSK</li> </ul>	<ul> <li>Controller allows user/role segmentation. Limited.</li> <li>Shared PSK</li> <li>PPSK supported, Unable to find maximum supported keys</li> </ul>
Al-driven RF optimization (RRM)	<ul> <li>Based on reinforcement learning:</li> <li>Optimizes channel/ power with Al-based reinforcement learning</li> <li>Al continuously maximizes User experience (SLE) and minimizes interference in real-time</li> <li>Adapts dynamically on an ongoing basis while network under load learning from client experience</li> <li>Learns and deprioritized triggered DFS channels to boost network uptime</li> <li>Coverage SLE is an ongoing 'site Survey'</li> </ul>	<ul> <li>Basic RRM</li> <li>will monitor DFS failure patterns</li> <li>AP's remember their settings through power failures</li> <li>Won't make changes in 'busy hours'</li> </ul>	<ul> <li>ARM - Basic pattern recognition for comparing and optimizing low-level RF settings only across managed sites:</li> <li>Not a true AI solution: doesn't leverage reinforcement learning to improve over time</li> <li>Doesn't adjust RF to maximize user experience</li> <li>Analyzes periodical and static data for daily but not ongoing dynamic updates</li> <li>Requires Controller and Mobility Master for AirMatch RF optimization</li> <li>Requires data collector appliances and NetInsight server</li> </ul>	<ul> <li>15-year old algorithm</li> <li>Based on how APs hear each other</li> <li>Optimizes channel/ power based solely on AP interference graph</li> <li>RRM is performed on a static, periodic basis when the load is low</li> </ul>	<ul> <li>Basic RRM. No AI/ML, requires several days of tuning</li> </ul>











#### **Essential Wired Features**

Wired assurance for provisioning and management	<ul> <li>Measure wired experiences with Service Level Expectations (SLEs)</li> <li>Switch templates offered within UI; use CLI for corner cases</li> <li>Dynamic port config that works with any RADIUS server</li> <li>Port profiles with manual or dynamic config based on endpoint type</li> </ul>	<ul> <li>Limited insight into wired experience</li> <li>Switch templates are only model specific</li> <li>Dynamic port config only works for Meraki APs</li> <li>No concept of port profiles; ports much be tagged individually</li> </ul>	<ul> <li>Limited insight into wired experience</li> <li>Many features features require CLI templates</li> <li>Dynamic port config requires Clearpass and Mobility Controller with lock-in architectures</li> <li>Port profiles require lots of manual config</li> </ul>	<ul> <li>Requires on-premises DNAC</li> <li>No UI based templates and CLI is switch model and version specific. Expertise required in template builder</li> <li>Dynamic port config not supported, but supported in greenfield with Cisco only devices and ISE</li> <li>No port profiles</li> </ul>	<ul> <li>Limited insight into wired experience.</li> <li>Many features require CLI templates</li> <li>Port profiles very limited configurations</li> <li>No automatic RMA</li> </ul>
Telemetry	API driven and leverages telemetry data from Juniper EX Series Switches to offer anomaly detection and identify when switch health is trending negatively	• • Limited telemetry	• • Telemetry for wireless, but very limited for wired switching	• • • Limited telemetry	• Telemetry for wireless and limited for wired switching
Stacking capabilities	10 member stacking with standards DAC and flexible optics of various lengths up to 960 Gbps	• • • 8 member stacking	• • • 10 member stacking	8 member Stackwise with proprietary cables and max of 3m length	8-member stacking high bandwidth. Can support up to 40KM stacking distance. Different Gbps link supported
High availability for redundancy	<ul> <li>Virtual Chassis leads the wiring closet solution with NSSU, GRES, high capacity backplane, etc.</li> <li>Juniper switches support redundant hot swappable power supplies and fans</li> <li>Offers a variety of choices: MC-LAG, ESI-LAG, EVPN- VXLAN</li> </ul>	• • • Only stacking	• • • • Only offers VSX for distribution	Proprietary SD-Access solution and no interoperability with 3rd parties; requires DNA center to orchestrate	Yes, virtual chassis SummitStack











Essential Wired Features (Cont.)

Multigigabit	• • • • • • • • 1/2.5/5/10GbE speed	• • • • • • • • 1/2.5/5/10GbE speeds	• • • • • • • • 1/2.5/5/10GbE speeds	• • • • • • • 1/2.5/5/10GbE speeds	• • • • • • • • 1/2.5/5/10/40GbE speeds
Power over Ethernet	● ● ● ● ● UPoE/PoE+.	● ● ● ● ● UPoE/PoE+	• • • • Up to 60W	UPoE/PoE/PoE+	UPoE/PoE/PoE+/UPoE+
Integrated network access control	Compatible with 3rd parties such as Forescout, Clearpass, ISE, FreeRadius and other, etc.	• • Only ISE integration	Clearpass is compatible with 3rd parties such as Forescout, ISE, Checkpoint, etc.	● ● ● ISE & DNAC does not work with 3rd party	Supported Unified Policy management
Security	<ul> <li>Juniper Connected Security brings visibility and enforcement to every part of the network</li> <li>SecIntel leverages EX Switches to quarantine compromised devices and Mist APs to monitor signs of compromise in connected devices</li> <li>MACSEC256 on select platforms FedRAMP In-Process</li> </ul>	• • • • • • • • • • • • • • • • • • •	<ul> <li>Clearpass and Policy Enforcement Firewalls (PEFs) deliver enhanced visibility and policy enforcement</li> <li>Reliance on partners for integrated security FedRAMP(cert)</li> </ul>	<ul> <li>ISE and Stealthwatch Integration with Open</li> <li>DNS</li> </ul>	Radsec. IPSec TrustSec FedRAMP(cert)
Common hardware building blocks	<ul> <li>A single operating system across the Juniper hardware portfolio</li> <li>Common building blocks for WAN, WLAN and wired networks</li> </ul>	• • • One OS but requires complete different set of hardware (MX/MS/MR) from DNA solution - some Catalyst switching	<ul> <li>Convergence of HP and Aruba switches</li> <li>New OS</li> <li>CX runs on specific hardware platforms leading to a mix of operating systems</li> </ul>	<ul> <li>Multiple non-integrated products that each have their own OS</li> <li>Some components can be migrated to the Meraki Cloud (losing features)</li> <li>Hardware dependencies force upgrades to be DNA ready; Meraki requires a completely different set of hardware</li> </ul>	Different depending on the line. New version of white box like Open switch











#### **Essential Wired Features (Cont.)**

Fabric architectures	EVPN-VXLAN, GPB, MC- LAG, ESI-LAG, VC supports 10 devices for stacking, microsegmentation	<ul> <li>Lacks scale and full stack support for large enterprise without 100G and modular core offerings</li> <li>some Catalyst switching</li> <li>Does not support 3 tier deployment for bigger deployments</li> </ul>	• • Poor resiliency with limited EVPN-VXLAN capabilities	SDA only has support for EVPN-VXLAN (proprietary using LISP)	• • • • Virtual Chassis for Enterprise Supported BPG-EVPN Not deep enough visibility on CloudExtreme IQ
Multivendor support	Built on open standard technologies like EVPN- VXLAN and NAC	Does not support multi vendor	• • • On-premises AirWave can do multi vendor, but Cloud Central can not	Proprietary protocols	• • Built in with open standards but very limited

Only you can prevent network fire drills before they happen.
Use AI to unlock your creative powers to reduce OpEx.











#### **Essential Access Features**

Cloud Native NAC	<ul> <li>Juniper Mist Access Assurance provides:</li> <li>Automatic scaling</li> <li>Service geo-affinity for optimal latency and service redundancy</li> <li>Periodic hitless feature and security updates happen automatically and do not require downtime</li> <li>Worry-free client scale, redundancy, geographic redundancy, and affinity</li> </ul>	No	<ul> <li>Customers need to design, plan, and deploy NAC infrastructure considering:</li> <li>number of client devices</li> <li>redundancy requirements</li> <li>geo-affinity requirements</li> <li>Any feature or security update requires:</li> <li>downtime planning</li> <li>manual execution for every server in the cluster</li> </ul>	<ul> <li>Customers need to design, plan, and deploy NAC infrastructure considering:</li> <li>number of client devices</li> <li>redundancy requirements</li> <li>geo-affinity requirements Any feature or security update requires:</li> <li>downtime planning</li> <li>manual execution for every server in the cluster</li> </ul>	<ul> <li>Customers need to design, plan, and deploy NAC infrastructure considering:</li> <li>number of client devices</li> <li>redundancy requirements</li> <li>geo-affinity requirements</li> <li>Any feature or security update requires:</li> <li>downtime planning</li> <li>manual execution for every server in the cluster</li> </ul>
Simplified Policy Management	Single page for policy creation and management with unified labels	No	<ul> <li>Multiple pages in the UI to configure various Service Set elements (enforcement profiles, enforcement policies, roles and role mapping policies, service sets, dictionaries, etc.)</li> <li>No unified view to see all the policies</li> <li>Understanding and debugging hierarchy is a pain</li> </ul>	<ul> <li>Multiple pages in the UI to configure various Policy elements (authorization profiles, dictionaries, conditions etc.)</li> <li>No unified view to see all the policies</li> <li>Understanding and debugging hierarchy is a pain</li> </ul>	<ul> <li>Multiple tabs and no unified view to see all the policies</li> <li>Understanding and debugging hierarchy is a pain</li> </ul>











### Essential Access Features (Cont.)

End-to-End Visibility	<ul> <li>Client visibility across wired, wireless, and NAC</li> <li>Complete visibility from onboarding to sequences of events</li> </ul>	No	<ul> <li>No end-to-end client-event visibility</li> <li>No sequence of events across wired, wireless, and NAC</li> <li>When troubleshooting client connectivity experience issues, customers need to look into debug Access Tracker on ClearPass for authentication failures and troubleshoot network separately in a different product (WLC, Central, Airwave, etc.)</li> </ul>	<ul> <li>No end-to-end client-event visibility and no sequence of events across wired, wireless, and NAC.</li> <li>When troubleshooting client connectivity experience issues, customers need to look into debug Live Logs on ISE for authentication failures and troubleshoot network separately in a different product (WLC, DNAC, etc.)</li> </ul>	<ul> <li>Limited end-to-end client- connection experience visibility in case of using Extreme Management Center and Extreme Control</li> <li>Not available inside the Extreme XIQ cloud</li> <li>No visibility into granular client network connectivity experience like DHCP, ARP, DNS</li> </ul>
Al-Infused NAC	<ul> <li>Marvis:</li> <li>Validates each and every user networking experience across wired, wireless, WAN, and NAC</li> <li>Automatically identifies issues that could impact network and user experience</li> <li>Highlights persistently failing clients or offenders</li> <li>Allows admins to take action and ignore distracting "noise"</li> <li>Provides easy hierarchical debugging and troubleshooting</li> </ul>	No	<ul> <li>No conversational interface or hierarchical debugging</li> <li>Aruba Central AI Insights is nothing more than legacy alerting with all the noise</li> <li>All troubleshooting processes require manual investigation of per-client logs in different products like ClearPass, DNAC, WLC, etc.</li> </ul>	<ul> <li>No conversational interface or hierarchical debugging</li> <li>All troubleshooting processes require manual investigation of per-client logs in different products like ISE, DNA Center, WLC, etc.</li> </ul>	<ul> <li>No conversational interface or hierarchical debugging</li> <li>All troubleshooting processes require manual investigation of per-client logs in either Extreme Management Center or Extreme XIQ Cloud, with limited visibility provided by these logs</li> <li>Extreme XIQ Al-like features are still in early days and do not provide any substantial benefit</li> </ul>









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### Architecture

		• • •	• •	•	• • •
Core design	<ul> <li>Controller-free modern microservices architecture</li> <li>Service containerization</li> <li>Quick and focused low- risk feature updates</li> <li>Near real-time bug fixing without network disruption</li> </ul>	<ul> <li>Server (Data Center) based cloud</li> <li>Legacy sharded database in hosted database 'cloud' (Containerized)</li> <li>Virtual controller-based - trying to implement shard based Microservices</li> </ul>	<ul> <li>Aruba ESP is the redesign of Aruba Central (updated Airwave) with Management</li> <li>The controller-based architecture has four different clouds</li> <li>Users must upgrade, maintain and integrate all of the software</li> <li>Monolithic code bases are expensive to scale and difficult to manage</li> <li>Limited API support</li> </ul>	<ul> <li>Controller-based legacy monolithic software architecture</li> <li>DNA = Lots of hardware &amp; boxes all needing proper versions</li> <li>Confusing cloud solution if managed by Meraki (a new option)</li> </ul>	<ul> <li>Third-generation generation cloud</li> <li>Legacy shared database in hosted database 'cloud'</li> <li>Virtual controller-based</li> <li>Controller-based legacy monolithic software architecture</li> <li>Lack of strong cloud solution</li> <li>Lots of hardware and boxes all needing proper versions</li> </ul>
		• •	• •	• • •	• • •
Scalability	<ul> <li>Elastic vertical and horizontal scale</li> <li>No expensive hardware required</li> </ul>	<ul> <li>Complex and non-elastic</li> <li>Virtual controllers</li> <li>(Containers) hosted in co- located data centers</li> <li>Require separate servers to scale (Aruba Clearpass, etc)</li> </ul>	<ul> <li>Non-elastic with more gateways/controllers required</li> <li>Push to Aruba Central</li> </ul>	Non-elastic with more controllers required	<ul> <li>Complex and non-elastic.</li> <li>Virtual controllers hosted in co-located data centers.</li> <li>Require separate servers and controllers to scale.</li> <li>On-site controllers stacked</li> </ul>
		• • •	• •	•	• • •
User interface	Easy to configure with complete exibility on what is visible and in what order	Good looking dashboard with limited customizability	Aruba Central = Airwave with a new wrapper - Not customizable - Need to "look for things"	Bulky User Interface - Non-intuitive - Basic things are hard to find	Good looking dashboard with limited customizability
		• • •	• •	•	• •
Programmability	<ul> <li>100% accessible through APIs</li> <li>Support for complete IT automation, such as ticketing or web alerts</li> </ul>	- Limited set of APIs - configuration scale is only available via their APIs	<ul> <li>Limited set of APIs</li> <li>Main switching portfolio has limited APIs, new ArubaOS- CX based switches with APIs lack features and have minimal customer traction</li> </ul>	Limited set of APIs	<ul> <li>APIs portal under ExtremeCloud IQ. No cost UI not based on APIs</li> <li>Limited set of APIs to input information</li> <li>Very confusing depending of the type of the controller. Swagger availability</li> </ul>











#### Architecture

Resiliency	<ul> <li>Microservice containerization</li> <li>The failure of one service doesn't impact others</li> <li>Network remains running if not connected to cloud</li> </ul>	<ul> <li>Redundant virtual controllers</li> <li>Microservices implementation is in "infancy"</li> </ul>	<ul> <li>Very complex with more hardware required (controllers, mobility masters)</li> <li>Each piece of hardware needs proper software versions</li> <li>Version compatability matrix is a nightmare</li> </ul>	<ul> <li>Complex with more hardware required</li> <li>Each piece of hardware needs proper software versions</li> <li>Version compatibility matrix a nightmare</li> <li>Licensing on top of licensing</li> </ul>	<ul> <li>On Prem with more hardware required</li> <li>Each piece of hardware needs proper software versions</li> <li>Version compatibility matrix allows some of the controller, not all</li> <li>ExtremeCloud IQ not defined</li> </ul>
Agility	<ul> <li>Modern, microservices- based cloud, instead of monolithic code base</li> <li>Rapid updates without network disruption</li> </ul>	<ul> <li>Still building Data Centers</li> <li>Beginning to use Microservices for specific applications such as 'splash pages'</li> </ul>	<ul> <li>Controller Monolithic (brittle) software with poor ability to update for new devices/apps/fixes</li> <li>High risk to update Aruba Central - Not Microservices as they have scheduled downtimes that last for hours Aruba Clearpass - Scale by adding more Clearpass Servers</li> </ul>	<ul> <li>Cisco DNAC</li> <li>Monolithic (brittle) software with poor ability to update for new devices/apps/fixes</li> <li>Multiple servers that all need right code versions</li> <li>High risk to update</li> <li>Steep learning curve</li> </ul>	<ul> <li>Controllers and hypervisors</li> <li>Slow updates</li> <li>Microservices architecture</li> </ul>
Deployment flexibility and cloud management	<ul> <li>Scale from the largest to the smallest enterprise businesses for rapid updates</li> <li>Single click activation for streamline rollouts</li> <li>Wired, Wi-Fi and WAN Assurance for full lifecycle management</li> <li>ZTP Configuration across AP, Switch and WAN gateway</li> <li>Template Driven</li> <li>Use Site variables to easily customize as needed</li> </ul>	• • • • • Virtual controllers hosted in co-located data centers - are you going to monitor catalyst AP's or change the Catalyst AP persona to Meraki and lose many features, and very difficult to move back to DNA Center persona	<ul> <li>Controller/Gateway for large customers, Aruba Central for small-midsize customers; monolithic architecture</li> <li>No hierarchical configuration Offers on-premises and cloud solutions</li> <li>Offered across different applications</li> <li>Will offer on-prem Cloud option - very \$\$\$\$</li> </ul>	<ul> <li>On-premises with no cloud offering for SDA</li> <li>Uses a centralized, proprietary controller</li> <li>are you going to use Meraki to monitor your Catalyst AP's?</li> <li>Why did you buy expensive DNAC</li> </ul>	<ul> <li>Microservices co-located data centers</li> <li>Controller/Gateway for large customers, monolithic architecture</li> <li>Offers on-premises and cloud solutions</li> <li>Offered across different applications</li> </ul>











### Artificial Intelligence

Virtual Network Assistant	<ul> <li>Continuous learning through Supervised Machine Learning</li> <li>Performs root cause analysis for most detected network issues</li> <li>Supports wireless, wired and WAN at a site level</li> <li>Troubleshoot issues instead of pulling logs</li> <li>Can be accessed through WebUI or API</li> <li>Built on 6 years of continuous learning and rich data science toolbox</li> </ul>	- Dashboard - No virtual assistant	- Dashboard - No virtual assistant	<ul> <li>Dashboard.</li> <li>Chatbot rumored but not productized nor available to customers in beta</li> </ul>	<ul> <li>Dashboard and network assistant only on cloud</li> <li>Chatbot called Co-Pilot, very limited, No Al. Allows NLP version 1.0. No query</li> <li>In beta the last 2 years</li> </ul>
Anomaly detection	<ul> <li>Proactively identifies anomalies and uses data science tools to determine root cause</li> <li>Leverages both Wired and Wireless SLEs for anomaly detection</li> <li>Third-generation algorithm with ARIMA boosts efficacy</li> <li>Anomaly detection performed across Wi- Fi, LAN, WAN, Security Domains</li> <li>ChatGPT integrated</li> </ul>	<ul> <li>1st generation anomaly detection algorithm</li> <li>Will go through a weeks worth of data to find some basic anomalies</li> </ul>	<ul> <li>Limited set of anomaly detection (DHCP, AAA, RF utilization)</li> <li>Requires NetInsight Data Collector appliance</li> </ul>	<ul> <li>1st generation anomaly detection algorithm</li> <li>Limited anomalies detected (DHCP, AAA, Association, Throughput)</li> <li>Requires Cisco DNA appliances (3+)</li> </ul>	<ul> <li>Client 360 tracks basic anomalies</li> <li>Pilot and CoPilot supported</li> <li>1st generation anomaly detection algorithm</li> <li>Limited anomalies detected (Latency, Throughput, airtime)</li> </ul>











### Artificial Intelligence (Cont.)

Self-driving capabilities	<ul> <li>Marvis Actions Framework for self-driving or driver- assist mode (e.g. RF optimization, proactive RMA, unhealthy APs, missing VLANs, bad cables, switch config errors, etc.)</li> <li>Validated by Mist</li> <li>Customer Service to solve or help train system</li> <li>Closed loop feedback providing actionable intel to administrators "bottoms up"</li> </ul>	- Dashboards - No self-driving capabilities - Will offer "suggestions" - Top down - digging	<ul> <li>Dashboards</li> <li>Lacks self-driving, only having "driver-assist" capabilities where it provides recommendations to IT</li> <li>Very basic driver-assist capabilities (identifies channel utilization issues and poor DHCP/AAA performance for IT to manually investigate)</li> <li>Top down digging for next generation log files</li> </ul>	<ul> <li>Dashboards</li> <li>No self-driving capabilities</li> <li>Top down Need to 'nominate' troubled user to begin any active monitoring</li> </ul>	<ul> <li>Dashboards generated by basic math.</li> <li>Lacks self-driving, only having "drive-assist" capabilities where it provides recommendations to IT</li> <li>Limited self-driving capabilities (Latency, Throughput, Airtime).</li> </ul>
Al-driven location	Creation of probability surfaces in the cloud and ongoing unsupervised machine learning to constantly update the model.	<ul> <li>Triangulation dependent on accurate map placement</li> <li>Errors introduced by variance in BLE clients</li> </ul>	<ul> <li>Triangulation dependent on accurate map placement</li> <li>Errors introduced by variance in BLE clients</li> <li>Meridian sidelined</li> </ul>	<ul> <li>Requires CMX appliance onsite (even for DNA Spaces)</li> <li>Requires 3rd party BLE integration</li> <li>Triangulation dependent on accurate map placement. Errors introduced by variance in BLE clients</li> </ul>	No











### Artificial Intelligence (Cont.)

Al-driven support	<ul> <li>Mist Support utilizes Marvis to troubleshoot issues</li> <li>Marvis efficacy is continuously evaluated and when support issues arise where data or answer is not available, we train Marvis or add the missing data collection</li> <li>When Marvis detects a hardware failure in an AP, it can perform an automatic RMA minimizing the 'burden of proof' on IT teams rather than escalating issues with a vendor</li> <li>As AP deployments have grown at a rapid pace, support tickets have remained flat due to the use</li> </ul>	<ul> <li>Dashboards</li> <li>No use of Al to automate support or support operations</li> </ul>	<ul> <li>Dashboards</li> <li>Lacks automated support capabilities driven by AI</li> <li>Aruba AI Assist is a basic manual button to gather logs to email to Aruba Support for manual analysis</li> </ul>	<ul> <li>Dashboards</li> <li>No use of Al to automate support or support operations</li> </ul>	- Dashboards. - Lacks automated support capabilities driven by AI









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Al Ops					
Service level monitoring	<ul> <li>Throughput, Time to Connect, Roaming, Coverage, Capacity, AP Uptime, Switch Health</li> <li>User/Site/Device level monitoring</li> <li>150+ states monitored</li> <li>Reduce "Mean time to innocence"</li> <li>Zoom Insights, Microsoft Teams integration</li> </ul>	<ul> <li>Meraki health basic log collector</li> <li>will provide basic Time and Latency information</li> </ul>	<ul> <li>Dashboards - Basic non- real time event log monitoring</li> <li>Requires NetInsight appliances and subscription \$</li> </ul>	<ul> <li>Dashboards - Basic non- real time event log monitoring</li> <li>Requires DNA appliances \$\$\$</li> </ul>	• • • - Services level monitoring. Fair with false positives some of them not correlate
Virtual assistant to accelerate help desk	<ul> <li>Simple queries with integrated helpdesk based on Mist AI</li> <li>continuous learning and evolution</li> <li>Watch Video &gt;</li> </ul>	Not available	Not available	Not available	No
Root cause identification	<ul> <li>Automated event correlation using machine learning across wireless/wired/ device domains.</li> <li>Provide real actionable intelligence.</li> </ul>	Basic root cause analysis (suggestions) based on event logs	<ul> <li>Basic RCA for a few wireless senario's and feature- deficient ArubaOS-CX based switches which have a small installed base</li> <li>Log based suggestions are very basic</li> </ul>	<ul> <li>Limited RCA</li> <li>Requires DNA appliances \$\$\$</li> </ul>	• • • • • • • • • • • • • • • • • • •











### Al Ops (Cont.)

Dynamic packet capture	<ul> <li>Proactively captures packets when an error event occurs in real-time</li> <li>Eliminates need to reproduce issues as every failure has a PCAP starting before the failure and playing though it</li> <li>No more sending out tech folks with sniffers *after* the problem has happened</li> <li>Watch Video &gt;</li> </ul>	Manual	<ul> <li>Primarily manual - limited auto capture on authentication failure events</li> <li>Requires an additional, separate cloud dashboard for troubleshooting and analysis (Cape Networks)</li> <li>Requires overlay network of Aruba UXI wireless sensor hardware</li> </ul>	<ul> <li>Intelligent Packet Capture</li> <li>first a client needs to file a ticket</li> <li>then the client will be tagged to collect data going forward</li> <li>not at all automatic</li> </ul>	No
Baselining and anomaly detection	Proactive device/OS     baselining and anomaly     detection by Mist Al     Watch Video ►	● ● ● Medium anomaly detection	• • Limited anomaly detection for a few states (DHCP, DNS, Assoc, Auth)	<ul> <li>Limited anomaly detection</li> <li>Requires DNA appliances</li> <li>\$\$\$</li> </ul>	<ul> <li>Anomaly detection by Pilot and CoPilot</li> </ul>
Network analytics	Deep end user data, Freemium & Subscription (Premium Analytics) offering	● ● ● Full stack, very basic implementation	<ul> <li>Wi-Fi only</li> <li>Requires additional appliance (ALE)</li> </ul>	<ul> <li>Wi-Fi only</li> <li>Requires additional appliance (DNAC)</li> </ul>	Requires additional software, licenses and support











### Location Engagement and Insight

BLE antenna in APs	Patented 16-element BLE antenna array enables dynamic beam-forming See Product	<ul> <li>Single integrated omni- directional BLE antenna</li> <li>Additional 3rd party battery- powered BLE beacons required for coverage</li> </ul>	<ul> <li>Single integrated omni- directional BLE antenna that has poor accuracy</li> <li>Additional Aruba battery- powered BLE beacons required for coverage</li> </ul>	<ul> <li>Single integrated omni- directional BLE antenna</li> <li>Additional 3rd party battery- powered BLE beacons required for coverage</li> </ul>	<ul> <li>Single integrated omni- directional BLE antenna</li> </ul>
Virtual beacons	● ● ● ● ● Unlimited virtual beacons per AP Watch Video ►	No virtual beacons	No virtual beacons	No virtual beacons	No
Site calibration (unsupervised machine learning)	<ul> <li>Unsupervised machine learning</li> <li>Site and device calibration without administrator input</li> </ul>	<ul> <li>Requires 3rd party integration, not native</li> <li>Does not adapt/learn radio performance for new devices</li> </ul>	<ul> <li>Requires accurate BLE coverage planning and manual beacon placement with mobile app during installation</li> <li>Does not adapt/learn radio performance for new devices</li> <li>Meridian deprioritized</li> </ul>	<ul> <li>Requires 3rd party BLE integration</li> <li>Does not adapt/learn radio performance for new devices</li> </ul>	<ul> <li>Wi-Fi/AP BLE and BLE beacon for integration.</li> <li>Does not adapt/learn or auto calibrate.</li> <li>GPS location</li> </ul>
Location algorithm	<ul> <li>Unsupervised machine learning</li> <li>Triangulates and adapts to varying BLE clients and changing RF</li> </ul>	<ul> <li>Triangulation dependent on accurate map placement</li> <li>Errors introduced by variance in BLE clients</li> </ul>	<ul> <li>AOS8-AOS10 is a complete rebuild</li> <li>Have to enter all your configuration from scratch</li> <li>No concept of sites, all devices in one group</li> <li>No site variables to simplify configuration</li> <li>Controllers become Gateway's</li> <li>No use for Mobility Masters <ul> <li>eWaste</li> </ul> </li> <li>Process usually done by partners with "weeks of work"</li> <li>All new feature development is done in AOS10 while customer base is on AOS 8 and doesn't want to upgrade</li> </ul>	<ul> <li>Requires 3rd party BLE integration</li> <li>Triangulation dependent on accurate map placement</li> <li>Errors introduced by variance in BLE clients</li> </ul>	<ul> <li>Triangulation dependent on accurate map placement</li> <li>Errors introduced by variance in BLE clients</li> <li>GPS location Support Micro Location</li> </ul>











### Location Engagement and Insight (Cont.)

Location analytics	<ul> <li>BLE &amp; Wi-Fi</li> <li>Freemium and subscription services available</li> <li>API-first for ease of data sharing</li> <li>Watch Video &gt;</li> </ul>	• Wi-Fi only	<ul> <li>Wi-Fi only</li> <li>Requires additional appliance (ALE)</li> <li>Wi-Fi based proximity tracing that has no BLE antenna array, no ML and poor accuracy</li> </ul>	<ul> <li>Wi-Fi only</li> <li>Requires additional appliance (DNAC)</li> <li>Requires Cisco DNA Spaces</li> </ul>	<ul> <li>Wi-Fi and BLE beacons</li> <li>Wi-Fi based proximity tracing that has no BLE antenna array, no ML, and poor accuracy</li> <li>Support real time and historical analytics</li> </ul>
Asset tracking	• • • • • • Tracking of 3rd party BLE asset tags	No asset tracking	<ul> <li>Tracking of Aruba BLE asset tags</li> <li>Requires Aruba 3xx model APs with integrated BLE beacon or overlay deployment of Aruba AS- 100 wireless sensors</li> </ul>	<ul> <li>Wi-Fi RFID tags only</li> <li>Requires additional appliance (DNAC operational visibility)</li> </ul>	<ul> <li>Wi-Fi, BLE, 802.15.4</li> <li>Requires additional software and third-party integration</li> </ul>
BLE overlay for existing Wi-Fi deployments	• • • • • • • vBLE APs available	No BLE overlay solution	<ul> <li>Requires many wall-plug battery-powered Aruba AS- 100 wireless Sensors</li> </ul>	No BLE overlay solution	• • Yes, BLE beacons Requires licenses, software and support
Open standards economics	Interoperability, vendor neutral, efficient use of existing resources	• • Mulitiple solution offering	Mulitiple Solutions w/ proprietary limitations	• • Mulitiple solution offering	• • RESTful APIs
Comprehensive built-in applications	Best of breed solution via partnerships	• • Mulitiple solution offering	Single vendor with proprietary limitations (mapping)	<ul> <li>Workflow</li> <li>Asset visibility rules engine</li> </ul>	• • Presence, zone tracking and asset visibility rules engine
Technology versatility	<ul> <li>Native: Wi-Fi, vBLE</li> <li>3rd party integration: BLE, UWB LiDAR, Wi-Fi RADAR</li> </ul>	<ul> <li>Native: Wi-Fi</li> <li>3rd party integration: BLE, UWB</li> </ul>	• • • Wi-Fi, BLE, UWB	<ul> <li>Native: Wi-Fi</li> <li>Third-party integration: BLE, UWB</li> </ul>	• • • • - Wi-Fi, BLE, Thread - 802.15.4











### Future Proofing

	• • • • •	• • •	•	•	• •
Architectural upgrades	Microservices based - always upgrading	Quarterly upgrades	<ul> <li>AOS8-AOS10 is a complete rebuild</li> <li>Have to enter all your configuration from scratch</li> <li>No concept of sites, all devices in one group</li> <li>No site variables to simplify configuration</li> <li>Controllers become Gateway's</li> <li>No use for Mobility Masters <ul> <li>eWaste</li> </ul> </li> <li>Process usually done by partners with "weeks of work"</li> <li>All new feature development is done in AOS10 while customer base is on AOS 8 and doesn't want to upgrade</li> </ul>	<ul> <li>Monolithic upgrades to the DNAC appliances</li> <li>Option now to have Meraki monitor your AP's</li> <li>Option now to change your Catalyst AP 'persona' to Meraki (and lose a bunch of features)</li> </ul>	<ul> <li>Extreme tries to release a cloud update every 30 days, although this has been inconsistent</li> <li>Past feature releases are very hard to find</li> </ul>



#### Corporate and Sales Headquarters

Juniper Networks, Inc. 1133 Innovation Way Sunnyvale, CA 94089 USA Phone: 888.JUNIPER (888.586.4737) or +1.408.745.2000 Fax: +1.408.745.2100 www.iuniper.pet

#### **APAC and EMEA Headquarters**

Juniper Networks International B.V Boeing Avenue 240 1119 PZ Schiphol-Rijk Amsterdam, The Netherlands Phone: +31.0.207.125.700 Fax: +31.0.207.125.701

#### Contact Us

Get in touch with your questions or book your demo today: hello@kerv.com

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