

24/7 support (non-critical issues)

PCI Compliance Data extraction

Storage in additional regions

Legacy data migration

Ingestion of data



Step 3



Choose your add-on packs

Intelligence Pack

- Speech Transcription (Intelligent Voice)
- Recording Analysis
- ► Recording Surveillance

Intelligence +

- Sentiment Analysis
- Speech Transcription (Intelligent Voice)
- Recording Analysis
- Recording
 Surveillance

Monitoring Pack

- Voice Monitoring
- Recording Assurance Monitoring
- Quality Validation Monitoring

Assurance

 Kerv's state of the art CDR Reconciliation and Assurance service

Step 2



Which other modalities do you require?

Text

Screen & Content

Video

Instant messaging



Step 1



Choose your voice platform

Unified Communications Voice

Mobile Voice Trader Voice Contact Centre Voice Includes

- Always on recording
- Secure recording playback
- ▶ 99.999% SLA
- Encrypted recording storage
- ► 24/7 support (critical issues)
- Business hours support (non-critical)